



**Karnataka State Mango Development and Marketing Corporation Ltd.**  
**(A Unit of Government of Karnataka)**

## **Returns and Refund Policy**

If our products arrived damaged, rotten or contaminated in any way, please contact us right away with picture and we will be happy to send a free replacement. Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item. If your return is approved, we will initiate a refund to your credit/ debit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies. You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. If anything is unclear or you have more questions, feel free to contact our customer support team.